

Bound with excellence since 1997

SureSet are dedicated to providing the highest possible service with the highest quality product. We are confident that, when installed in accordance with our quality standards, SureSet permeable resin bound paving will be a hard wearing, durable surface and will deliver exceptional performance for a range of uses from light pedestrian to vehicular access routes.

However as you would expect there are some conditions:

Our Guarantee is conditional upon:

- A suitable base (e.g. asphalt or concrete), or other approved substrate being provided i.e. firm, intact, clean, well drained and strong enough for the intended use.
- The SureSet surface only being used for its specified application.
- Our 'Aftercare and Maintenance' guidance being followed.

Regrettably our guarantee does not cover:

- Defects due to poor workmanship or practice, or where the installer has deviated from our specified advice.
- Damage caused by forceful impact, excessive point loads (inc. high heels), other mechanical damage and abnormal usage.
- Damage caused by sinkage, deformation, reflective cracking, tree roots, stress point cracking, frost heave or any other failure of the underlying layers.
- Damage or staining caused by water, chemicals, fuels, solvents or any other aggressive external agent.
- Damage due to repairs, or other work, carried out on the surface, on underlying layers or due to repairs or work carried out on an adjoining area.
- Drainage properties, and any variations caused by the ingress of fine material or any other causes.
- Shadow casts across the surface under low level lighting.
- Mineralogical variations (including rust spotting) in the stone which have an effect on its physical, mechanical, or aesthetic properties.
- Surface changes due to natural weathering or normal wear and tear.
- Consequential and indirect losses.

Guarantee only issued when installer has fully complied with Approved Installer scheme requirements

Products supplied subject to our Standard Terms and Conditions of sale prevailing on the date of supply.

Where conflicts arise between items in our Guarantee and our Terms and Conditions of Sale, our Terms and Conditions of Sale take precedent.

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Managing Director

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